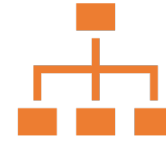


Community Support System Provider Certification Levels- Location Specific Certification

- Certification levels based on physical location:

- **Base** and **Intensive** CSSP certifications apply to the agency enterprise and are **not physical location specific**. The certification is issued to the provider's **business address**.
- **Enhanced** CSSP providers must meet specific physical facility standards. Therefore, the **Enhanced** certification is **specific to each physical location** and is issued to the specific **facility's address**. A provider will need a separate Enhanced certification for each unique facility providing Enhanced level services.
- A provider with a certified **Enhanced** CSSP facility may provide base and intensive level services to clients at an indefinite number of living situations. They can only provide Enhanced level services at that specific facility.



CSSP Base and Intensive

Enterprise-wide
Certification; Applies
to Indefinite Number
of Living Situations



CSSP Enhanced

Facility-Based
Certification Level;
Provider Can Provide
Enhanced Level
Services at the
Specific Facility Only,
but can Provide Base
and Intensive
Services at an
Indefinite Number
of Living Situations

Community Support System Provider Certification Levels- Location Specific Certification *Continued*

CSSP Provider Example Scenario:

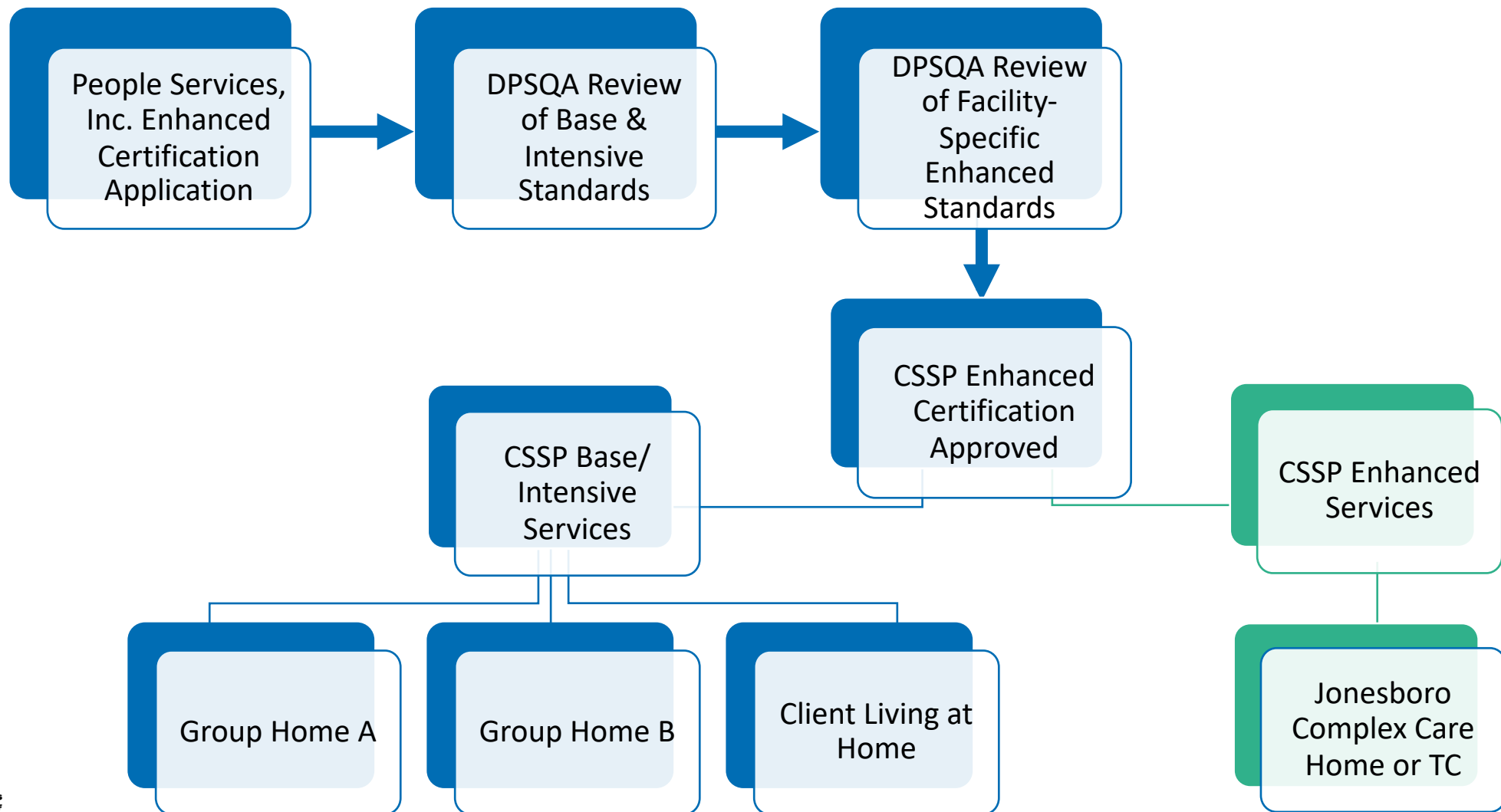
People Services Inc. is a provider agency based in Bentonville that runs group homes and provides Supportive Living throughout the state. People Services Inc. is currently certified as a CES Waiver provider and is considering applying to become a CSSP certified agency. The agency currently serves clients with complex needs, meaning they have an intellectual or developmental disability (IDD) and behavioral health needs and has received requests from families to serve clients with more extensive support needs, especially at its Jonesboro location. People Services, Inc. has found some property and is considering opening a new Complex Care Home for IDD or a Therapeutic Community.

What CSSP certification could People Service, Inc. receive?

Issued Certifications:

- **Enhanced CSSP PT 96/C9 Certification:** People Service, Inc. demonstrates that the agency meets staffing, training, client service record and other standards required to provide IDD and BH services at the Intensive CSSP level AND the facility-specific standards required to provide Enhanced CSSP level services at its Jonesboro location. DPSQA approves a CSSP Enhanced certification for the Jonesboro facility address (location of Complex Care Home or Therapeutic Community). People Services, Inc. may now provide Enhanced level services at its Jonesboro location and base and intensive level services agency-wide. If the agency wishes to provide Enhanced CSSP services at a separate location, they will need to apply for a second Enhanced CSSP license.

Community Support System Provider Certification Levels- Location-Specific Certification DPSQA Certification Process



Community Support System Provider Certification Levels- Location-Specific Certification DPSQA Certification Process

1. The provider agency submits an application packet indicating the CSSP certification level for which they are applying (Enhanced).

2. DPSQA reviews the application to ensure the agency meets CSSP Base and Intensive level standards.

3. DPSQA certifies that the specific location associated with the Enhanced level application meets the facility-specific standards.

4. DPSQA approves the CSSP Enhanced certification. Provider Onboarding issues a CSSP Enhanced certification to the specific facility address.

5. The agency is certified to provide Base and Intensive level services agencywide. The agency may also provide Enhanced level services at the specifically-certified facility.

